



AMY WINEHOUSE 20 YEARS OF BACK TO BLACK

PRE-ORDER EXCLUSIVE PRE-SALE CODE TERMS & CONDITIONS

1. We are **Universal Music Recordings**, a division of Universal Music Operations Limited, a company registered in England and Wales at 4 Pancras Square, London, N1 4AG ("UMO"), who operate the **Amy Winehouse UK Store**: <https://store.amywinehouse.com/> .

To access the exclusive **pre-sale window** for tickets to Back To Black 20 at the Roundhouse, **London** ("Show"), pre-order "Back To Black" on any 20th anniversary edition music format from the Amy Winehouse UK Store or submit your email address via the online form: <https://digital.umusic.com/amy-winehouse-roundhouse-npn> by **12 pm BST on Monday 28 September 2026**. If you have already ordered from the store, you will receive a pre-sale code. UMO will not accept any pre-sale code submissions from the online form or store that are: automatically generated by computer, completed by third parties or in bulk, illegible, have been altered, reconstructed, forged or tampered with, photocopies and not originals, or incomplete. No purchase necessary. One pre-sale code per person.

2. The pre-sale code will give you access to buy Show tickets in accordance with these terms. Your pre-sale code is only valid for the pre-sale window specified within these terms and is not applicable for any other dates that may be announced (if applicable). By redeeming or attempting to redeem your pre-sale code, you are deemed to have accepted these terms and conditions.
3. You will receive your unique pre-sale code via email by **8 pm BST on Monday 28 September 2026**, together with a link to the ticket provider's website where you can redeem the pre-sale code to purchase tickets once the pre-sale window opens. We do not accept responsibility if the email we send to the email address you have provided does not reach you for any reason beyond our reasonable control, including where the email is flagged as spam. Accessible tickets will be available to purchase from the ticket provider's website and for any queries regarding accessibility please contact: access@roundhouse.org.uk. For any issues regarding pre-sale codes please contact: <https://umusicstoresupport.zendesk.com/hc/en-us/requests/new>.
4. The Show date available for the pre-sale is limited to the following date and venue only:
Roundhouse Camden, London, UK, 21 October 2026
5. The pre-sale window will begin at approximately **10 am BST on Tuesday 29 September 2026** and will run until **10 am BST on Thursday 1 October 2026**. The pre-sale code can only be used once. The pre-sale code is personal to you and cannot be used by or transferred to anyone else. Tickets will be available for purchase by the general public from **10 am BST on Thursday 1 October 2026**. A maximum of **2** tickets may be purchased per code.
6. The pre-sale code gives you access to the pre-sale only and it is not a guarantee that you will be able to buy tickets to the Show. Ticket availability is limited and subject to currently available inventory. Tickets will be sold on a first-come, first-served basis while supplies last.

7. The pre-sale code is subject to the terms and conditions applicable at the time of purchase of the tickets from the ticket provider. Show dates may be subject to venue-specific rules, including age restrictions. Please check with Roundhouse directly for more information. We are not the ticket provider so cannot be responsible for any issues with the purchase of or your use of the tickets. UMO is not liable for issues with any ticket purchase from third-party ticket providers. For any issues regarding the purchasing of tickets, please contact Roundhouse directly.
8. Pre-sale codes have no cash value and cannot be exchanged. Pre-sale codes are non-transferable, case-sensitive, and available for one-time use only. Any personal data you provide when registering to receive a pre-sale code will be used in accordance with the Universal Music Privacy Policy, which you can read here: <https://www.umusic.co.uk/privacy.html>. These terms and conditions are governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.